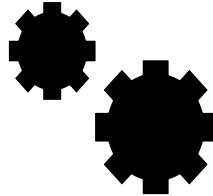


Learn how you can best utilise SuperTABLE with help from our dedicated support team.

As a subscriber, you can access support and training to ensure you get the most out of SuperTABLE.



## CUSTOMER SUPPORT

- ✓ Direct contact via web, email or phone during Melbourne business hours for any support queries.

## TRAINING

- ✓ Quarterly webinars.
- ✓ Training sessions at STR Offices for groups of 10 or more named users at one organisation.

## LEARN USEFUL SUPERTABLE FUNCTIONS

How to make customised recodes, derivations & format tables

The screenshot shows the SuperTABLE software interface. The main window displays a table titled "Space-Time Research Retail Banking Table 1 Occupation by Area for Customers". The table has columns for "North Canberra", "Belconnen", "Woden Valley", "Tuggeranong", "South Canberra", and "Gungahlin-Hall". The rows represent different customer categories, with "Unemployed" being the first visible row. To the right, a "Fields" dialog box is open, showing a list of fields including "Customers %", "Age", "Age Groups", "Gender", "Marital Status", "Occupation", and "Area". The "Area" field is expanded, showing sub-categories like "Australian Capital Territory", "Canberra Drill-down", "Customer Mail Indicator", "Individual \ Company", "Customer Open Calendar De", "Customer Open Financial Da", "Customer Open Quarter", "Customer Open Month", and "Customer Open Week". Below the list are buttons for "Recode", "Delete", "Add", "Remove", "Load", and "Save".

|            | North Canberra | Belconnen | Woden Valley | Tuggeranong | South Canberra | Gungahlin-Hall |
|------------|----------------|-----------|--------------|-------------|----------------|----------------|
| Unemployed | 14             | 14        | 14           | 35          | -              | 21             |
|            | 14             | 42        | 14           | 35          | 14             | 7              |
|            | -              | -         | -            | -           | -              | -              |
|            | 14             | 14        | -            | -           | -              | -              |
|            | -              | 7         | 7            | 21          | -              | -              |
|            | -              | 14        | -            | 21          | -              | 14             |
|            | -              | -         | -            | -           | -              | -              |
|            | -              | 42        | 7            | 35          | 7              | 7              |
|            | -              | -         | -            | 14          | -              | -              |
|            | 77             | 70        | 147          | 42          | 35             | 35             |
|            | 98             | 42        | 210          | 35          | 35             | 35             |
|            | 56             | 7         | 63           | 14          | 14             | 21             |

How much does a SuperTABLE Support cost?

A yearly subscription fee of \$1,100 per user (incl. GST) covering the support and training detailed above.

Need SuperTABLE Support: please send your purchase order for \$1,100 (incl. GST) per user detailing the named SuperTABLE users and their email addresses to [accounts@spacetime.com](mailto:accounts@spacetime.com), and we will send you an invoice for payment. Your annual support subscription commences immediately on receipt of payment of your subscription fee.

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## Need help with SuperTABLE?



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